

NEW NEIGHBOR RESOURCE GUIDE

Any of the community-based resources or service providers listed on the Thornton Cares website (ThorntonCares.com), or to which city staff has provided a referral by email, phone or otherwise, should not be seen as an endorsement or recommendation by the city. Nor can the city guarantee the availability of any such resources or service providers.



CITY OF THORNTON

NEW NEIGHBOR RESOURCE GUIDE

Welcome to Thornton!

We hope this guide, which provides resource and referral information, will be useful to you. Topics are listed by category starting with city of Thornton programs and services and expanding to a variety of nonprofit or government resources. Each organization has contact information so you can contact them directly with any questions about their programs or services. Thornton does not have specific information on these programs unless we are listed as the main contact.

Just Moving to the Area?

Here is some information you may need right away:

- To start your water service, contact the Thornton Utility Billing office at 303-538-7370 or email utilbilling@ThorntonCO.gov.
- There are two public energy providers for gas and electric service, depending on your address: United Power or Excel Energy. See the Utilities section of this guide for contact information.
- Trash and recycling services are offered by private companies and Thornton. See the Trash and Recycling section of this guide.
- For information about a United States Post Office close to your home, call 1-800-275-8777 or visit usps.com.
- You can learn about local libraries in the Community Facilities section of this guide.

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CITY OF THORNTON

Thornton was incorporated as a city within Adams County on May 26, 1956. It was named after Colorado Governor Dan Thornton, who was in office from 1951 to 1955. Thornton is the sixth largest city in the state, with a population of approximately 143,000 people.

Thornton is a home rule city operating under the council-manager form of government. The city council consists of the mayor, elected at large, and eight council members, two elected from each of Thornton's four wards. The city manager is appointed by, and serves at the pleasure of, the city council.

City council meetings are generally held the second and fourth Tuesdays at 7 p.m. in the city hall. The meetings are broadcast on Channel 8 and on Thornton's website. Agendas and information for upcoming meetings are posted on Thornton's website the Friday before the meeting.

City Council

City council members, with the assistance of the city manager, are responsible for setting policy, making laws, and developing goals for the city.

City Buildings

Active Adult Center

9471 Dorothy Blvd.

Arts & Culture Center

9209 Dorothy Blvd.

City Hall

9500 Civic Center Dr.

Community Center/Teen Center

2211 Eppinger Blvd.

Fossil Ridge Public Safety Center

13150 Quebec St.

Infrastructure Maintenance Center

12450 Washington St.

Justice Center

9551 Civic Center Dr.

Margaret W. Carpenter Recreation Center

11151 Colorado Blvd.

Trail Winds Recreation Center

13495 Holly St.

For a list of fire stations, please visit page 31.

City Information

Communications Division

The Communications Division produces Thornton news releases, cable channel 8, *Thornton City Voice* newspaper, T-Mail e-newsletter, and the Thornton website.

303-538-7575

ThorntonCO.gov - see Community
instagram.com/cityofthornton

Facebook.com/ThorntonColorado
Twitter.com/ cityofthornton

City Clerk's Office

The city clerk's office coordinates city elections, liquor licensing, board and commission applications, passport applications, and maintains city records.

303-538-7230

ThorntonCO.gov - See Government and City Clerk

City Manager's Office

The city manager is in charge of the day-to-day operations of the city, and works directly with the city council. Residents can contact the city council through the city manager's office.

303-538-7200

ThorntonCO.gov - See Government and City Manager

Geographic Information Systems (GIS)

GIS Services collects, researches, and maintains the city's geographic data. Commonly requested maps of Thornton are on the city's website.

ThorntonCO.gov - Government and City Development

T-Alerts

Thornton residents can sign up to receive email notifications on community events, public safety announcements, activities for kids, traffic updates, news briefs and more.

talerts.ThorntonCO.gov

My Thornton App

My Thornton App allows residents to report new issues using their smartphone's GPS and camera capabilities, review existing requests, send updates, and receive phone and email notifications of status changes on their issues. The My Thornton App is free to Android and Apple users and can be downloaded through Google Play or the App Store. Users can also access the app online by going to ThorntonCO.gov, and clicking on File a Complaint under Government.

Parks, Recreation and Community Programs

The Thornton Parks, Recreation and Community Programs department is in charge of our three recreation facilities, as well as the countless parks and activities that take place in Thornton. Thornton also has its own Adaptive and Inclusive Recreation Coordinator to include people of all abilities in our Parks, Recreation and Community Programs.

www.thorntonparks.com 303-538-PARK (7275)

Thornton Cares and Community Connections

Thornton Cares is a resource platform for Thornton residents in need of assistance. Powered by 211. It is part of the Community Connections division, which was established as the one-stop resource shop for those that call Thornton home.

Get Involved in Your Community

Boards, Commissions and Committees

The city council relies on the assistance of several boards and commissions to review issues and provide recommendations on solutions. Board and commission members are selected from the community.

303-538-7230

ThorntonCO.gov - See Government, City Clerk and Boards and Commissions

Citizen Academies

Thornton has a Citizens' Fire Academy and a Citizen's Police Academy.

Fire Public Education 303-538-7654

Police Community Relations 720-977-5024

ThorntonCO.gov

Community Gardens

There are multiple community gardens located at churches, schools and a library. These gardens are open to all Thornton residents.

720-977-5800

ThorntonCO.gov - See Community and Community Connections

Drives

Thornton hosts three drives annually: the Random Acts of Kindness drive in February, the School Supply and Food drive in the summer, and the Holiday Food and Sock drive in the fall.

720-977-5800

ThorntonCO.gov – See Community and Community Connections

Thornton Arts & Culture

Attend the summer concert series, view public art, participate in music groups, children's entertainment, and theatre productions.

720-977-5885

ThorntonCO.gov – See Community and Arts & Culture

Volunteer

Thornton has a number of volunteer options, ranging from adopting a street, becoming a victim's advocate, or assisting at festivals and city events. Visit the Volunteer Thornton Live website to sign up for opportunities.

720-977-5760

volunteert Thornton.com

ADAMS COUNTY

Thornton is the largest city within Adams County. Adams County was established as a county in 1902 and was named after Alva Adams, the governor who was in office at the time. The county commissioners act collectively as the governing board to manage the affairs of the county. There are five commissioners.

Adams County Government Center

Adams County Human Services Building
4430 South Adams County Pkwy., Brighton
303-659-2120 or 1-800-824-7842
Commissioners Office: 720-523-6100
adcogov.org

ANIMALS

Animal Control

Thornton Animal Control

Thornton Animal Control is a division of the police department tasked with assisting the public with the care and control of animals. The city code contains regulations regarding permitted household animals, stray or vicious animals, backyard chickens, barking dogs and animal care. Call police dispatch to request that an animal control officer investigate a concern with household animals or dead animals.

720-977-5150 or 911

animalcontrol@ThorntonCO.gov

Beekeeping in Thornton - See Permits

Bees - Swarm Hotlines

Denver Metro and Suburbs

1-844-SPY-BEES

Colorado Department of Agriculture

The Division of Animal Industry provides livestock disease prevention and control, as well as lab services, rodent and predator control services, pet animal facility inspection and licensing. This agency licenses the state's aquaculture facilities and performs animal cruelty investigations.

303-869-9000

colorado.gov/agmain

Colorado Division of Wildlife

Colorado Parks and Wildlife manages Colorado's wildlife species, state wildlife areas and state parks. For problems with wild animals, such as raccoons, skunks, and squirrels, please contact the Division of Wildlife.

303-291-7227

cpw.state.co.us

Mosquito Control

Vector Disease Control International provides all mosquito monitoring and spraying services for Thornton.

Mosquito hotline: 1-877-276-4306

vdci.net/colorado

Animal Shelters

To locate missing pets, call the Adams County Animal Shelter or a local animal shelter. A list of local shelters can be found on the Thornton Animal Control website.

ThorntonCO.gov - See Public Safety

Adams County Animal Shelter

10705 Fulton St., Brighton

303-288-3294

adcogov.org

BUSINESS

Business Development

Thornton Business License

Businesses and home occupations require a city business license. Please contact the Thornton Sales Tax Division for additional information.

303-538-7400

ThorntonCO.gov – See Business

Thornton Office of Economic Development

Economic Development recruits new businesses, facilitates development and encourages employment opportunities.

303-538-7605

businessinthornton.com

Colorado Division of Child Care

The state regulates and licenses child care businesses. Thornton does not regulate home day care operations.

303-866-5958 or 1-800-779-5876

coloradoofficeofearlychildhood.com

Metro North Chamber of Commerce

The Metro North Chamber of Commerce promotes the economic vitality of the metro north region.

303-288-1000

metronorthchamber.com

Small Business Development Center, Front Range Community College

The North Metro Small Business Center helps start-ups understand the realities of small business ownership and take advantage of many resources.

303-460-1032

northmetrosbdc.com

Business and Consumer Reference

Better Business Bureau (BBB)

Whether it is a consumer, business, or charity, the BBB offers guidance with concerns, scams and alerts, and advice to make sure the right decision can be made.

303-758-2100

denver.bbb.org

Consumer Protection - Office of the Attorney General

The Colorado Attorney General Office provides an online Consumer Resource Guide with information on common questions about topics such as credit and lending, landlord-tenant issues, identity theft and other consumer issues.

720-508-6000

coag.gov

Consumer Information Line - State Attorney General

For consumer questions and complaints about a business north of Denver call:
1-800-222-4444
coag.gov

Consumer No Call Number

To stop telemarketing calls to a residential or wireless telephone, FAX line, or to file a complaint.
1-800-309-7041 or 303-776-2678
coloradonocall.com

Thornton Business Crime Prevention

Crime Prevention Unit
720-977-5024
ThorntonCO.gov – See Public Safety and Police Department

COMMUNITY FACILITIES

These locations provide various types of community activity or meeting space. Contact each to learn more about their capacity, availability and associated fees.

Adams 12 Five Star School District

Various schools have community meeting space available.
720-972-4000
adams12.org

Adams County Regional Parks & Fairgrounds

9755 Henderson Rd., Brighton
303-637-8000
adcogov.org or adamscountyfair.com

Adams County YMCA

1500 E. 128th Ave.
303-452-9622
denverymca.org/adams-county

Thornton Community Center

This center has several classroom and community rooms that may accommodate up to 40 people.
2211 Eppinger Blvd.
303-255-7830

Thornton Fire Station No. 5

This station has a community room available to nonprofit and civic group meetings. It can seat up to 88 individuals. Fees may apply.
14051 Colorado Blvd.
303-538-7602

Margaret W. Carpenter Recreation Center

A multi-purpose room with access to a small stage and catering kitchen, may accommodate 188 for a sit-down event. The gymnastics studio and the pool may also be rented.

11151 Colorado Blvd.
303-255-7800

Thornton Active Adult Center

This center has a multipurpose room that may accommodate up to 150 people and classrooms that may host up to 35 people.

9471 Dorothy Blvd.
303-255-7850

Trail Winds Recreation Center

This building has a multipurpose room that may accommodate up to 175 people for a sit-down event.

13495 Holly St.
720-977-5700

Park Pavilion Rentals

Find rental information under "Recreation & Parks" on Thornton's website.

Local Libraries

The Rangeview Library District serves the residents of Adams County through its Anythink Libraries, offering books, movies, computer access, study and meeting rooms, and special events. The following libraries are located in Thornton.

anythinklibraries.org

Anythink Huron Street

9417 Huron St.
303-452-7534

Anythink Wright Farms

5877 E. 120th Ave.
303-405-3200

Anythink York Street

8990 York St., Ste. A
303-405-3234

COURTS

Adams County Courts

Please contact the courts directly for all court-related information or documents, including child custody, civil cases, criminal cases, divorce, evictions, garnishments, jury service, juvenile cases, mental health cases, name changes, probates, probation, traffic tickets, warrants, mental health cases and wills.

1100 Judicial Dr., Brighton
303-659-1161
courts.state.co.us

District Attorney's Office

1000 Judicial Center Dr., Ste. 100, Brighton
303-659-7720
adamsbroomfieldda.org

Small Claims Court

1100 Judicial Center Dr., Brighton
303-654-3335
courts.state.co.us

Thornton Municipal Court

Thornton Municipal Court is a limited jurisdiction court. The court has jurisdiction to hear cases that deal with traffic, misdemeanor, animal, and code violations, as well as local parking citations. The Municipal Court accepts online payments for traffic and parking tickets.

720-977-5400

ThorntonCO.gov – See Government and Municipal Court

Prosecuting Attorney

720-977-5430

ELECTIONS AND VOTING

Voter Information

Adams County Clerk & Recorder

If you have recently moved to Thornton or changed your name, you can register to vote or update your voter registration records with the county clerk.

720-523-6020
adcogov.org

Voting in a Thornton Election

Regular municipal elections are held on the first Tuesday in November in odd-numbered years. Residents can register to vote at the city clerk's office or the Adams County offices.

9500 Civic Center Dr.

303-538-7230

ThorntonCO.gov – See Government

EMPLOYMENT ASSISTANCE

Adams County Workforce and Business Center

The Workforce and Business Center offers services for job seekers to gain and sustain long-term employment, including classes, no-cost workshops, specialized programs for veterans, people with disabilities, youth, migrant seasonal farm workers, and temporary assistance for needy families.

720-523-6900

adcogov.org

Colorado Department of Labor & Employment

This state department offers information and tools to help Colorado businesses and workers, including assisting workers who have been injured on the job, with fair labor practices, and the Unemployment Insurance program.

303-318-9000 or 1-800-388-5515

colorado.gov/cdle

Equal Employment Opportunity Commission – Denver Field Office

This office informs, investigates and enforces federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex, national origin, age, disability or genetic information.

303-866-1300

TTY: 1-800-669-6820 or 1-800-669-4000

eeoc.gov/field-office/denver/location

ENVIRONMENT

Air Quality

Regional Air Quality Control

The Colorado Department of Public Health and Environment, Air Pollution Control Division has information on air quality conditions, bulletins, action days, burning restriction and fire bans.

Air Quality Advisory Hotline : 303-758-4848

Air Quality Bulletin Hotline: 303-782-0211
colorado.gov/airquality/advisory.aspx

Residential Burning Hotline

The Colorado Department of Public Health and Environment hotline takes complaints of suspected violations on state and local rules on declared action days.

303-692-3280

colorado.gov/pacific/cdphe

Land and Water

Colorado State University (CSU) Extension

CSU Extension offers research-based information to help people make informed decisions about yards, gardens, natural resources, water and clean and renewable energy.

970-491-6281

extension.colostate.edu

Storm Drain Concerns

To report spills or dumping of chemicals or down storm drains contact the Thornton Infrastructure Department Street Division. If you believe there is a public health concern, call 9-1-1.

720-977-6464

ThorntonCO.gov – See Government and Infrastructure

Household Hazardous Waste

Tri-County Health Department

Tri-County Health Department has information on methods to dispose of auto waste, electronic and computer waste, medication and unwanted pharmaceuticals, paint, stains and other products.

303-452-9547

tchd.org

RV Dump Sites

See Trash & Recycling section of this guide.

Veolia Colorado Household Hazardous Waste Recycling Center

The Veolia Recycling Center is available to Adams County residents year round by appointment only.

303-526-8155

hhwdisposal.com/colorado

Noise

Thornton Noise Ordinance

If you are being affected by excessive or unreasonable noise in Thornton, you can report it to the police dispatch.

720-977-5150

ThorntonCO.gov – See Public Safety and Police Department

Denver International Airport (DIA) Noise Hotline

The hotline provides an opportunity for individuals to express their concerns regarding noise generated by aircraft operating at DIA.

303-342-2380

flydenver.com

FOOD PROGRAMS

There are several food assistance programs serving Thornton. Visit thorntoncares.com to learn about the programs nearest to you, or contact Community Connections by calling 720-977-5800 or emailing Connections@ThorntonCO.gov.

Local School District Food Programs

Many school districts host a free or reduced cost breakfast or lunch program for youth during the school year and in the summer. Contact your local school district for information.

HEALTH & MEDICAL RESOURCES

There are several private and nonprofit health clinics, urgent care centers and medical facilities located within Thornton. Contact your insurance carrier, medical provider or go to Thornton Cares at thorntoncares.com to learn about which are located conveniently to you and offer the services and resources you need.

Health Agencies

Colorado Department of Public Health and Environment (CDPHE)

CDPHE handles birth and death certificates, has lists of clinics and medical facilities, and information on diseases and health programs.

303-692-2000

cdphe.state.co.us

Community Reach Center

Community Reach Center is a mental health center that offers an array of therapeutic services to bring relief and recovery to those who have been troubled by trauma, substance abuse, grief, loss, or any sort of emotional impairment.

303-853-3500

communityreachcenter.org

Rocky Mountain Crisis Partners

Free emergency mental health, substance abuse intervention, and suicide prevention services.

1-844-493-8255

rmcrisispartners.org

Rocky Mountain Poison and Drug Center

This organization provides information and services on poison control, pediatric health and safety and public health emergencies.

Poison Help Line: 1-800-222-1222

24-hour help on pediatric environmental health hazards: 1-877-800-5554

rmpdc.org

Tri-County Health Department

Tri-County Health provides public health services including immunizations, family planning, prenatal care, as well as information on improving nutrition and preventing communicable diseases.

Birth/Death Certificates: 720-200-1401

Immunization Line: 303-451-0123

Women, Infants and Children (WIC): 720-200-1514

tchd.org

Drug & Alcohol Prevention/Treatment

For more resource information please go to Thornton Cares at thorntoncares.com or contact United Way's 2-1-1 or visit 211colorado.org.

HOUSING

For more resource information please go to Thornton Cares at thorntoncares.com or contact United Way's 2-1-1 or visit 211colorado.org.

Maiker Housing Partners

The Adams County Housing Authority provides affordable housing and programs to low and moderate income individuals, families, seniors and persons with disabilities for whom other housing options are unaffordable.

303-227-2075

maikerhp.org

Colorado Housing Connects Hotline

This free hotline provides information and referrals to renters and homeowners on a variety of housing issues, such as tenant-landlord disagreements, issues that arise after purchasing a home, reverse mortgage counseling, eviction, emergency housing needs, and housing discrimination.

1-844-926-6632

coloradohousingconnects.org

Free Housing Workshops

Thornton hosts a variety of free housing workshops on topics such as purchasing a home, and home maintenance tips.

720-977-5800

ThorntonCO.gov – see Community Calendar

Liens: Adams County Clerk & Recorder

4430 South Adams County Pkwy., Brighton

720-523-6020

adcogov.org

Property Tax: Adams County

4430 South Adams County Pkwy., Brighton

720-523-6038

adcogov.org

U. S. Department of Housing and Urban Development (HUD)

HUD has information on their web pages about Colorado organizations that offer rental and home buyer assistance, homeless shelter, home repair and foreclosure prevention. Also, people can file housing discrimination complaints or report fraud in HUD programs.

1-800-877-7353

TTY: 1-800-927-9275

hud.gov

Public Trustee - Foreclosures

4430 South Adams County Pkwy., Brighton

720-523-6250

adcogov.org

Home Repair & Improvements

For more resource information please go to Thornton Cares at thorntoncares.com or contact United Way's 2-1-1 or visit 211colorado.org.

Arapahoe County Weatherization Program

This program offers no-cost weatherization services to low-income residents in Adams County.

303-636-1982

co.arapahoe.co.us

Colorado Energy Office

The state office has information on their website about energy efficiency and weatherization programs for new and existing homes.

colorado.gov/energyoffice

Thornton Home Repair Programs

Thornton provides a free minor home repair and loan program for qualifying low income homeowners.

303-538-7600

ThorntonCO.gov – See Community and Housing

Sewer Line Problems

See Private Property Maintenance section of this guide.

HUMAN SERVICES

For more resource information please visit Thornton Cares.

City of Thornton Programs

Thornton Cares

Thornton Cares is a listing of community organizations that help people who are facing difficult times. Resources include emergency assistance with basic needs, such as food banks, crisis resources, transportation, and housing. Powered by 211 United Way

thorntoncares.com

Reduced Rate Assistance

Qualified recipients receive a discounted fee for recreation programs and facilities.

720-977-5912

ThorntonCO.gov - See Recreation and Parks and Recreation

Senior Tax Rebate

If you are 62 years of age or older, you may qualify for a property tax rebate and sales tax rebate on grocery bills.

720-977-5852

Thornton Water Assistance Program

This program provides short term financial assistance to water utility customers that meet qualifying criteria.

303-538-7360

ThorntonCO.gov - See Community and Community Connections

Other Programs

Adams County Human Services

This county agency provides financial assistance to the aged, blind and dependent children, coordinates Medicaid and medical assistance, offers adoption and foster care, military assistance, adult protection services, children and family services, food assistance, self-sufficiency and Head Start programs. Adams County has a resource guide that helps people access human service resources.

11860 N Pecos St. Westminster, CO 80234

303-287-8831

adcogov.org

Colorado Low Income Energy Assistance Program (LEAP)

The Colorado LEAP program assists low-income residents with winter heating costs from November 1 through April 30. The Colorado Department of Human Services oversees this program.

7190 Colorado Blvd.

1-866-HEAT HELP (1-866-432-8435)

colorado.gov

Colorado PEAK

This is an online service for Coloradans to screen and apply for medical, food, cash, and early childhood assistance programs.

11860 Pecos St. Westminster, CO 80234

303-227-2800

peak@adcogov.org

coloradopeak.secure.force.com

Center for People with Disabilities

This organization provides classes, services, and other resources to help people with disabilities live independently.

303-790-1390

cpwd.org

The Arc of Adams County

The Arc of Adams County offers programs and services to people with developmental disabilities and their families.

303-428-0310

arcadams.org

LEGAL ADVICE AND YOUR RIGHTS

Colorado Bar Association

This association has a list of free and low-cost legal assistance programs.
cobar.org

Colorado Civil Rights Division

Laws prohibit discrimination with regard to renting or purchasing housing based on race, color, religion, creed, sex, national origin, ancestry, familial status, sexual orientation, marital status or disability. Those who have knowledge of discrimination can file a complaint with the Colorado Civil Rights Division.

1-800-262-4845 or 303-894-7830

colorado.gov/pacific/dora/civil-rights

Colorado Lawyers Committee

Lawyers from various law firms host an open house each month to assist individuals with questions about the legal process.

303-866-0274

coloradolawyerscommittee.org

Denver Metro Fair Housing Center

This organization provides information and assistance to individuals who may have experienced or have questions about housing discrimination.

720-279-4291

dmfhc.org

Metro Volunteer Lawyers

This group provides free and low-cost civil legal services to those in need in the Denver Metro area. To receive assistance, individuals must apply through Colorado Legal Services.

303-837-1313

denbar.org/mvl

Tenant-Landlord Counseling Action Center

This center operates a free housing information hotline for tenants and landlords throughout Colorado.

303-237-0230

theactioncenterco.org

Tenant Rights, Laws and Protection

HUD offers information online regarding tenant rights, laws and protection on what tenants are responsible for, legal assistance and services and the Colorado laws and statutes associated with renting.

hud.gov

LICENSES AND PERMITS

Licenses

Business License

Businesses and home occupations may require a City Sales and Use Tax Business License. Contact the Thornton Sales Tax Division to find out if your business requires a license.

303-538-7400

ThorntonCO.gov – See Business

Carnivals/Circuses/Amusement Devices

Thornton City Clerk's Office

303-538-7230

ThorntonCO.gov – See Government and City Clerk

Contractor's License

Thornton Building Inspection Division

303-538-7250

ThorntonCO.gov – See Government and City Development

Driver's Licenses

State of Colorado

720-929-8636

colorado.gov/dmv

Liquor Licenses

Thornton City Clerk's Office, for applications, renewals and special events.

303-538-7230

ThorntonCO.gov – See Government and City Clerk

Marriage Licenses

Adams County Clerk and Recorder

720-523-6020

adcogov.org

Massage License

Thornton City Clerk's Office

303-538-7230

ThorntonCO.gov – See Government and City Clerk

Street Vendor License

Thornton Finance Department

303-538-7400

ThorntonCO.gov – See Business

Permits

Permits are required for a variety of activities including special events, renovating your home, and starting a business.

Alcohol Permit - when hosting events at City parks, on sidewalks, streets or the public rights-of-way (area aligning the street).

Thornton City Clerk's Office

303-538-7230

ThorntonCO.gov - See Community and Community Connections

Beekeeping Permit

Thornton Building Inspection Division

303-538-7250

Block Off a Street (Traffic Control Permit)

Thornton Infrastructure Department

720-977-6490

Burning - Bonfire/Open Burning

Thornton Fire Department

303-538-7602

Building Permits

including home and business renovation for electrical, plumbing, fences, heating and air conditioning and structural changes.

Thornton Building Inspection Division

303-538-7250

Concession Stands - Temporary Use Permit

Thornton City Development Department

303-538-7295

Christmas Tree Lots – Temporary Use Permit

Thornton City Development Department

303-538-7295

Construction Trailers – Temporary Use Permit

Thornton City Development Department

303-538-7295

Development Permits - proposed development and exterior modifications to existing developments

Thornton City Development Department

303-538-7295

Drought Permit

Thornton Infrastructure Department

720-977-6500

Fire Alarm/Fire Sprinkler Systems

Thornton Fire Department

303-538-7602

Hydrant (Meter)

Thornton City Development Department

303-538-7295

Kitchen Hood

Thornton Fire Department
303-538-7602

Mobile/Manufactured Home

Thornton Building Inspection Division
303-538-7250

Oil and Gas Well

Thornton City Development Department
303-538-7295

Park Facilities

Community Services Department
303-255-7830

ThorntonCO.gov - See Recreation & Parks to reserve a pavilion or ballfield

Plan Review

Thornton Building Inspection Division
303-538-7250

Propane Exchange

Thornton Fire Department
303-538-7602

RV Parking, Building Permit

Thornton Building Inspection Division
303-538-7250

Set-Backs (Fences, Patio Covers, Additions)

Thornton City Development Department
303-538-7295

Sewage Line Repair Permit

Thornton City Development Department
303-538-7295

Sound Amplifying Equipment (Commercial only)

Thornton City Clerk's Office
303-538-7230

Special Event Signs

Thornton City Development Department
303-538-7295

Spray Booth (Painting)

Thornton Fire Department
303-538-7602

Tank Installation

Thornton Fire Department
303-538-7602

Tent/Canopies

Thornton Fire Department
303-538-7602

Traffic Control Permit

Thornton Infrastructure Department
720-977-6490

PROPERTY MAINTENANCE

City Property Maintenance

Maintenance of City Parks, Trails and Open Space

The Parks and Forestry Division handles the landscape, playground and facility maintenance of parks, trails, and open space areas.

303-255-7833

ThorntonCO.gov – See Recreation and Parks

Graffiti Removal on City Property

People who see graffiti in Thornton can call the Graffiti Hotline to report the location.

City Graffiti Removal Hotline: 720-977-5099

ThorntonCO.gov – See Community and Code Compliance

Sidewalk Maintenance

Sidewalks are designed to allow people to move safely from one place to another. Residents and property owners are responsible to remove snow and ice within 24 hours of the last snowfall. Severely cracked and raised sidewalks can also create problems. If you have concerns about sidewalks, please submit a request through the My Thornton App.

ThorntonCO.gov – See Government and Report a Concern

Storm Drain Concerns

720-977-6500

ThorntonCO.gov - See Services and Water

Street Maintenance

See Street Maintenance under Roads and Transportation section in this guide.

Private Property Maintenance

Building Inspections

Thornton City Development Department
303-538-7250

ThorntonCO.gov – See Services

Code Compliance

Blight and nuisances can devalue, detract, and degrade the quality of any neighborhood. Thornton has adopted codes that govern the use and maintenance of private property.

303-538-7517

ThorntonCO.gov – See Community and Code Compliance

Manufactured Home Parks

Residents in manufactured home parks must follow city codes, as well as home park guidelines. One's lease will provide information on what the resident is responsible for taking care of and what the property management will handle. Thornton has created a handbook for Manufactured Home Park residents to explain the state Mobile Home Park Act and responsibilities of the park owner versus the homeowner.

ThorntonCO.gov -See Handbook for Manufactured Home Park Residents

Thornton Graffiti Removal Program

City Graffiti Removal Hotline:

720-977-5099

graffiti@ThorntonCO.gov

Sewer Line Problems

Thornton is responsible for repairs to the main sewer line, which is usually located under the street. Repair of sewer lines that connect from the main line to a home is the responsibility of the property owner. Call the Infrastructure Department to report problems with the main sewer line.

720-977-6500

utiloperation@ThorntonCO.gov

RECREATION & PARKS

Activities

Adams County YMCA – Thornton

Various youth sport programs are offered through the YMCA sports program.

1500 E. 128th Ave

303-452-9622

denverymca.org/adams-county

Thornton Sports and Recreation

303-255-7800 or 303-255-7830

ThorntonCO.gov – See Recreation

Outdoor Recreation

Adams County Regional Park & Fairgrounds

9755 Henderson Rd., Brighton
303-637-8001
adcogov.org

Adams County Parks and Open Space

303-637-8000
adcogov.org

Thornton Trail Winds Dog Park and Open Space Skate Park

East 136th Avenue and Holly Street

Colorado State Parks Campground Reservations

303-470-1144 or 1-800-678-2267
cpwshop.com

Fishing - Colorado Division of Wildlife

The state division provides weekly statewide fishing reports, including the conditions report, the seasonal report and the stocking report.
303-297-1192
cpw.state.co.us

Margaret W. Carpenter Recreation Center

11151 Colorado Blvd., Thornton
303-255-7800
ThorntonCO.gov - See Recreation and Carpenter Recreation Center

Thornton Park Pavilion Rentals

ThorntonCO.gov - See Recreation to reserve a pavilion

Springvale Park Disc Golf Course

Starts at the parking lot at Springvale Park (Ivy Street @ Holly Street)

Thorncreek Golf Course

13555 N. Washington St.
303-450-7055
thorncreekgc.com

Thornton Parks

The Parks and Forestry Division has a list of Thornton parks, trails and upcoming open space development.
303-255-7875
ThorntonCO.gov - See Recreation and Parks

Pools

City Pool

2141 East 95th Ave.
303-538-7319
ThorntonCO.gov – Recreation and City Pool

Park Village

4051 Summit Grove Pkwy.
303-538-7352
ThorntonCO.gov – Recreation and Park Village Pool

Margaret W. Carpenter Recreation Center

11151 Colorado Blvd.
303-255-7800
ThorntonCO.gov – Recreation and Carpenter Recreation Center

Trail Winds Recreation Center

13495 Holly St.
720-977-5700
ThorntonCO.gov - Recreation and Trail Winds Recreation Center

ROADS AND TRANSPORTATION

E-470

E-470 is a toll highway that runs along the northern side of Thornton. The E-470 Safety Patrol provides free roadside assistance.
1-888-946-3470 or 303-537-3470
e-470.com

Carpool Information, Way to Go

Way to Go helps business and individuals carpool to avoid traffic congestion and reduce pollution.
303-458-7665
waytogo.org

Colorado Department of Transportation (CDOT)

CDOT is responsible for the highway system and bridges. This department takes care of plowing snow, removing graffiti and repairing pavement on the state highway system.
303-757-9011
codot.gov

Denver International Airport (DIA)

303-342-2000

flydenver.com

Emission Testing: AirCare Colorado

There are 18 emissions testing centers around the Denver Metro area. The closest to Thornton is 1950 E. 112th Ave. in Northglenn. Visit the website for other locations.

303-456-7090

aircarecolorado.com

License Plates & Vehicle Registration

Colorado requires that all vehicles display valid license plates. Car owners can register or title vehicles through a Colorado Division of Motor Vehicles office. There are five DMV offices in Adams County, which are listed online.

720-523-6010

colorado.gov or adcogov.org

Traffic Tickets/Violations

Thornton Municipal Court handles cases that deal with traffic and parking citations.

720-977-5400

ThorntonCO.gov – See Government and Municipal Court

Public Transportation

A-Lift (Adams County Community Transit)

A-Lift offers transportation to Adams County residents who are 60 years of age or more, and to people with disabilities, regardless of age. A-Lift will transport people to medical and dental appointments, grocery stores and community centers.

303-235-6972

a-lift.org

RTD - Regional Transportation District

Bus Routes, schedules and passes

303-299-6000

rtd-denver.com

Access-a-Ride

RTD provides local bus transportation for people with disabilities.

303-299-2960

TTY: 303-299-2980

rtd-denver.com

Call-n-Ride

This is a curb-to-curb service, covering a specific geographic area, and designed to supplement existing RTD service.

303-591-1389

rtd-denver.com

Senior Ride

Senior Ride transports seniors to a variety of cultural, educational and entertainment events.

303-299-6503

rtd-denver.com

Street Maintenance

Drainage

Thornton Street Operations Division

720-977-6464

streetsdept@ThorntonCO.gov

Pavement Issues & Potholes in City Streets

The Thornton Street Operations Division provides repair services for Thornton streets. Such repairs may include potholes, crack sealing, street failures, and unimproved road grading.

720-977-6464

ThorntonCO.gov – See Government and Infrastructure

Potholes or Snow Removal on State Highway

303-759-2368

codot.gov/topcontent/contact-cdot

Snow & Ice Control

City of Thornton, Street Operations Division

720-977-6464

ThorntonCO.gov – See Services

Street Lights

Once approved by the city, street lights are installed and maintained by Xcel Energy or United Power depending on the area of the city.

To investigate the need for a street light - 720-977-6490

To report street light outages - Xcel Energy 1-800-895-4999

Street Signage & Traffic Signals Not Working

City of Thornton, Infrastructure Department

720-977-6490

ThorntonCO.gov – See Government and Infrastructure

Street Sweeping

City of Thornton, Infrastructure Department
720-977-6490
ThorntonCO.gov - See Government and Infrastructure

SAFETY

Abuse Prevention

If you witness abuse happening, call 9-1-1.

Adult Protection Services

The county agency receives and investigates reports of mistreatment and self-neglect of at-risk adults who are unable to protect themselves from abuse, neglect, or exploitation. Those who report mistreatment of at-risk adults remain anonymous and are immune from any civil or criminal liability if report is made in good faith.

303-227-2049

adcogov.org

Child Protection Program

Adams County Division of Children and Family Services responds to concerns about children and their families, including possible abuse or neglect, parents who are unable to care for their children and youth whose special care needs are beyond the resources of their families and require child protection intervention.

24 hour hotline: 303-412-5212

adcogov.org

Fire

The Thornton Fire Department

The Fire Department maintains five fire stations, oversees Thornton's fire safety issues, provides ambulance service, and carries on education and training around public safety issues.

For emergency response: 9-1-1.

303-538-7602

ThorntonCO.gov – See Public Safety

- Fire Station #1 - 9451 Dorothy Blvd., Thornton
- Fire Station #2 - 9667 Huron St., Thornton
- Fire Station #3 - 11257 Birch Dr., Thornton
- Fire Station #4 - 1400 E. 128th Ave., Thornton
- Fire Station #5 - 14051 Colorado Blvd., Thornton
- Fire Station #6 - 13150 Quebec St., Thornton

Police

The Thornton Police Department

The Police Department preserves safety and maintains the quality of life in Thornton. It operates under three divisions: Administration, Detectives and Patrol. The Department also offers Animal Control, Victim Services, the Citizens Police Academy, a Senior Liaison Officer, Youth Services and the Neighborhood Watch Program.

- Emergency response: 9-1-1
- Non-emergency response or animal control issues: 720-977-5150
- Police Reports: 720-977-5140
- Fingerprinting: 720-977-5020

ThorntonCO.gov – See Public Safety

Crime Stoppers

Crime Stoppers collects information on unsolved crimes or individuals wanted by the police. Callers remain anonymous.

720-913-STOP (7867)

metrodenvercrimestoppers.com

Victim Services Unit

Victim services advocates help the victims and family to cope with the crisis at hand. Trained advocates are on-call 24 hours a day, seven days a week, to respond immediately to the scene of a crime, accident or victim's home at the request of a police officer.

720-977-5172

ThorntonCO.gov - See Public Safety and Police Department

Sheriff

Adams County Sheriff's Office

332 N. 19th Ave., Brighton

303-654-1850

adamssheriff.org

Jail

150 N. 19th Ave., Brighton

303-655-3490

adamssheriff.org

Suicide Prevention

Crisis Centers- Colorado Crisis Services Community Reach Center

Clinic: 8989 Huron St., Thornton

Walk-in Crisis Center: 2551 W. 84th Ave., Westminster

Crisis Hotline: 844-493-8255

communityreachcenter.org

Suicide Crisis Line

Crisis counselors take calls 24 hours a day. All calls are toll free.

1-800-SUICIDE (784-2433) or 1-800-273-8255

Deaf Hotline: 1-800-799-4889

suicide.org

Yellow Ribbon

Yellow Ribbon is dedicated to preventing youth suicide and empowering communities and individuals through leadership, awareness and education.

303-429-3530

Suicide Prevention Hotline: 1-800-273-TALK (8255)

yellowribbon.org

SENIOR CITIZENS RESOURCES

For more resource information please contact the Thornton Senior Center or go to Thornton Cares at thorntoncares.com.

Adams County Human Services

This county department offers a variety of public assistance programs to help people be as self-sufficient as possible.

303-287-8831

adcogov.org

Area Agency on Aging

This program of the Denver Regional Council of Governments can answer questions about resources for older adults, including general information regarding Medicaid programs, transportation services, caregiver support programs and social service agency information. Access this information through the website or call to speak with a resource specialist.

303-480-6700

drcog.org

Thornton Active Adult Center

The Thornton Active Adult Center offers residents age 55 or older educational and recreational programs, such as art and crafts, computer and exercise classes, volunteer opportunities, trips and outdoor recreational activities, social activities and a fitness center. Lunch is served five days a week.

9471 Dorothy Blvd.

303-255-7850

ThorntonCO.gov – See Recreation and Active Adult Center

The Senior Hub

This agency offers support and referral to guide lists various resources for seniors and those caring for seniors throughout Adams County.

303-426-4408

seniorhub.org

TRASH & WASTE

Trash & Recycling

Thornton Environmental Services Division

Thornton provides curbside trash and recycling collection for those residents who have signed up for the city trash services. Customers can also participate in a number of other collection services, including the new Click and Haul Service. This service replaced the bulk item pick up with a on-demand service that is available throughout the year. Customers can call or go online to schedule an appointment.

720-977-6200

ThorntonCO.gov – See City Services and Trash & Recycling

Private Trash Companies

Your subdivision or apartment complex may contract with another trash company. Check with your property management if you belong to a subdivision with a homeowners' association, apartment complex or manufactured home park.

Tree Branch and Limb Recycling

Thornton accepts tree limbs for mulching a few days out of the year at the Infrastructure Maintenance Center (IMC), 12450 Washington St. Use the IMC's north entrance with access on 126th Avenue, east of Washington Street.

720-977-6200

ThorntonCO.gov – See City Services

Recycling Drop Off Locations

Drop-off bins are located in the parking lot areas throughout Thornton. A list of items accepted for recycling at these locations is listed on Thornton's website. Locations are subject to change without notice.

- **Margaret W. Carpenter Recreation Center**
110th Place & Colorado Boulevard
- **Thornton Municipal Service Center**
88th Avenue & Colorado Boulevard
- **Fire Station #5**
140th Avenue & Colorado Boulevard
- **Infrastructure Maintenance Center (IMC)**
124th Avenue and Washington Street
- **North Star Park**
The south side of 88th Avenue and a quarter mile east of Huron Street

RV Dump Stations

Metro Wastewater Reclamation District

This organization is the wastewater treatment authority for much of metropolitan Denver and parts of northern Colorado. There is list of RV dump locations and fees on their website.
metrowastewater.com

UTILITIES

Electricity/Gas Utilities

Call Before You Dig – Locate Utilities

Utility Notification Center of Colorado
303-232-1991 or 811
colorado811.org

Public Utilities Commission

An authority of the Colorado Department of Regulatory Agencies, the Public Utilities Commission regulates and investigates issues with gas, electric and phone companies.
303-894-2000
colorado.gov/pacific/dora/puc

Service, Energy Audits and Rebate Programs

Contact your public energy provider:
United Power - 303-637-1300 or unitedpower.com
Xcel Energy - 1-800-895-4999 or xcelenergy.com

Water Billing

Contact Thornton Utility Billing to turn on or off water or if you have questions about your water bill.

303-538-7370

utilbilling@ThorntonCO.gov

ThorntonCO.gov - See City Services and Utility Billing

Water Assistance Program

The Thornton Water Assistance Program helps low-income individuals and families struggling to pay their water bill.

303-538-7360

H2Ohelp@ThorntonCO.gov

ThorntonCO.gov - See Community and Community Connections

Water and Wastewater Service

Low Water Pressure - Residential

Thornton Utility Billing

303-538-7370

ThorntonCO.gov – See City Services and Utility Billing

Sewage Treatment

Metro Wastewater Reclamation District

303-286-3000

metrowastewater.com

Stormwater Issues

The Thornton Infrastructure Department offers online guidance, including steps and specific actions to reduce stormwater pollution-potential.

720-977-6210

ThorntonCO.gov – See Government and Infrastructure

To Report a Water, Hydrant or Sewer Break

Thornton Infrastructure Department

720-977-6500

ThorntonCO.gov – See Government and File a Complaint

Water Meters

Thornton Utility Billing

303-538-7370

ThorntonCO.gov – See City Services and Utility Billing

Water Permits – See Permits

Water Quality Concerns or Questions

Thornton Infrastructure Department
303-255-7770
ThorntonCO.gov – See Services

Water Resources Division

Thornton Water Resources offers water saving tips and rebates to help residents save water and money.
720-977-6600
thorntonwater.com

YOUTH

For more resource information please visit ThorntonCares.com.

Thornton Youth Programs

City of Thornton Preschool

The Thornton preschool program is a state licensed program for 2 ½ - 5 year olds.
720-977-5901
ThorntonCO.gov – See Recreation

Thornton Teen Center

Thornton offers activities and events both after school and during summer hours for Thornton teens.
303-255-7830
ThorntonCO.gov – See Recreation & Parks and Recreation

Teen Advisory Council

This council is made up of middle and high school students who advise the Thornton Recreation staff on what is important to the youth and teens that live and play in Thornton and to have opportunities to volunteer and give back to the community.
720-977-5916
ThorntonCO.gov – See Recreation and Teen Center

School Districts

To learn about school boundaries, after school programs, free and reduced lunch programs, residents can inquire within the child's school or through the school districts.

Adams County School District 14
303-853-3333
adams14.org

Brighton School District #27J
303-655-2900
sd27j.org

Adams 12 Five Star School District
720-972-4000
adams12.org

Mapleton School District #1
303-853-1000
mapleton.us

CONNECT WITH US

Visit: Community Connections
9471 Dorothy Boulevard
Monday-Friday, 8 a.m.-5 p.m.

Call: 720-977-5800

Email: connections@ThorntonCO.gov

Web: gocot.net/Connections
gocot.net/ConnectionsEspanol

THORNTON CARES

Thornton Cares is a resource platform to help you
find the programs and services you need.
Visit thorntoncares.com 24/7.