

CITY OF THORNTON

2025 Community Connections At a Glance



ENHANCING LIVES THROUGH CONNECTION

Community Connections is Thornton's Neighborhood Resource Center.

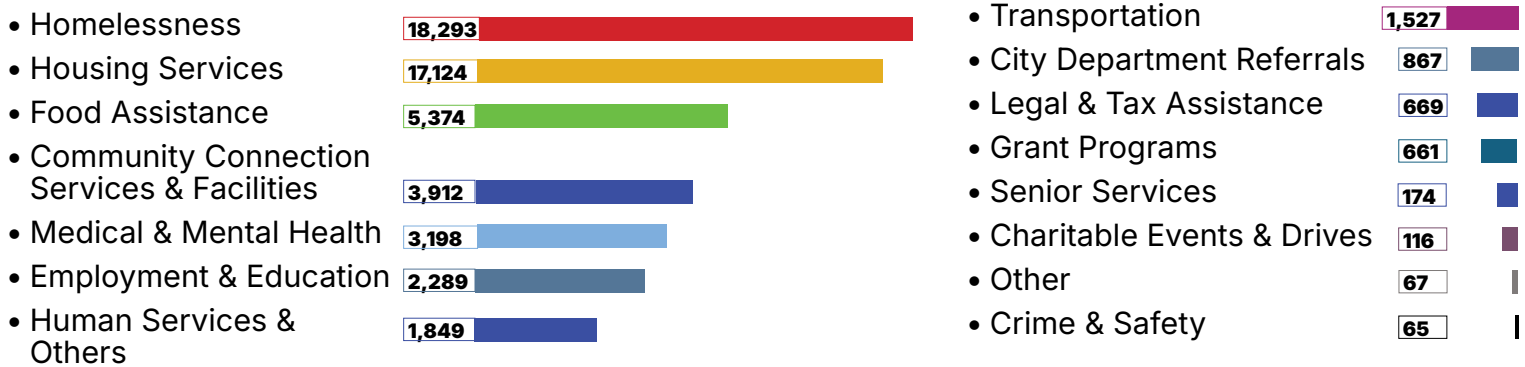
Unique **contacts** requesting assistance: **6,380**

13,510 Connections with contacts by phone, in-person or email

Referrals to life-enhancing services **56,185**, a **15% increase** from 2024

**1 Referral = information about a single services provider*

REFERRAL BY CATEGORIES Source: C² Connection Services & Outreach Referrals 2025 Records



Outreach & Meetings (Site Visits, Presentations, Booths): **330**

Source: C2 Connection Services & Outreach Referrals 2025 Records

Total in person visits to Community Connections: 25,849

Source: Door counter at two main entrances measuring building exits.



Total phone calls to Community Connections: 7,321 a **16% increase** from 2024.



MONTHLY ELECTRONIC NEWSLETTER

Our monthly newsletter is sent to nonprofit partners, Thornton businesses, residents, the faith-based community, surrounding schools, and city staff to inform them of the latest Thornton-based events, programs, and services that are available to all in the surrounding area.

Total **Contacts** receiving the newsletter: **429**

Email **Open Rate: 52%**

FAITH BASED COMMUNITY ALLIANCE (FBCA)

The FBCA unites churches and government to help identify solutions to community needs. Membership includes **15** individuals from **12** faith-based groups, nonprofit partners, and members from other municipalities. In 2025, the FBCA launched a Leadership Team made up of church members and city staff. The group created their Vision and Mission Statement, and they are currently working on setting goals to guide their work.





GRANTS



COMMUNITY DEVELOPMENT BLOCK GRANT (CDBG)

\$974,061.12 went to **8 projects**. Activities included emergency rent/mortgage, single-family home rehabilitation, neighborhood park improvements, code compliance assistance, new ADA sidewalk installations, and supportive services for individuals experiencing homelessness.

THORNTON ASSISTANCE FUNDS

\$307,800 was distributed to **32** nonprofit organizations that provide food, housing, health and human services to Thornton residents.

RTD TRANSIT ASSISTANCE GRANT (TAG)

\$4,042.50 in the equivalent of **1,470 individual bus tickets** were distributed to Thornton residents in need of urgent transportation services in order to access essential services, medical appointments, crisis intervention supports, or training and employment services.



HOUSING



THORNTON WATER ASSISTANCE PROGRAM

1,129 applications were reviewed, a **increase of 33% over 2024**. A total of **\$399,100** in water assistance was provided to **789** Thornton low-income households.

PROPERTY TAX & FOOD SALES TAX REBATES

Partial tax rebates for lower-income applicants totaling **\$196,608.19** were distributed to **333** households compared to **92 households** under the seniors-only program in 2024, a **262% increase** in participation.

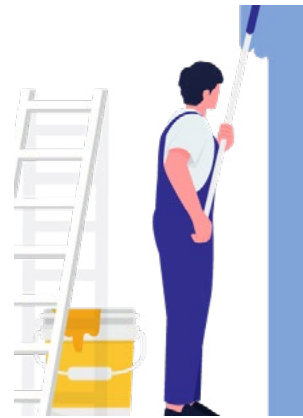
CODE COMPLIANCE ASSISTANCE PROGRAM (CODECAP)

CodeCAP received **33** applications for assistance.

28 households served through **42 service activities**

- **17** hazardous tree removals
- **18** fence replacements
- **6** junk/haul services
- **1** code/safety landscape mitigations

The program contributed **\$197,794** to the local economy through the hiring of locally owned and operated contractors.



HELP FOR HOMES & PAINT-A-THON

Assisted lower-income homeowners with home rehabilitation projects to address health, safety, accessibility, and water/energy efficiency.

\$66,581.94 was spent on **15 home rehabilitation activities**.

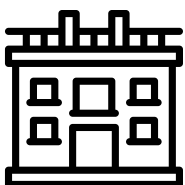


NEIGHBORHOOD CLEAN UPS

Completed **2** neighborhood **clean-ups**, serving residents in **6 homes** through the help of **31 volunteers** who donated **210 hours**.

THORNTON HOUSING UNIVERSITY

Community Connections partnered with multiple non-profit organizations and city departments, to provide **1,037** people with **educational workshops** taught by experts in English and Spanish.



\$9,425,799 in **Private Activity Bonds** were awarded to Related Affordable LLC to renovate Dawson Square an existing 36-unit apartment complex. This preserves the units as affordable through 2056.



EMPLOYMENT

Community Connections hosted the Internal Revenue Service's (IRS) **VOLUNTEER INCOME TAX ASSISTANCE (VITA) PROGRAM** which offers free basic tax return preparation to qualified individuals.

Individuals served : **700**

Volunteers : **22**

Volunteer hours : **800**



FOOD ASSISTANCE



THE HEALTHY FARMERS MARKETS (HFM) bring fresh, locally-grown produce to community members each harvest season, June-October, at an affordable cost thanks to collaborations with Adams County Health Department, Adams County Human Services, and the American Heart Association.

COMMUNITY IMPACT

4863 people attended the 2025 HFM season, a **27%** attendance **increase** from 2024

Participants redeemed **3,377 \$25** HFM **vouchers** for fresh produce

22 volunteers donated **335** hours

927 RTD **transportation vouchers** were distributed to people, helping them access the markets.

HEALTH RESOURCES PROVIDED AT CHECK-IN

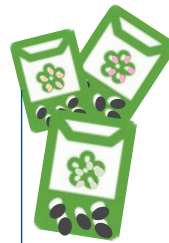
266 COVID-19 tests

Harm Reduction Supplies:
335 locking pill vials

COMMUNITY FOOD DRIVES

2 community drives

8,838.39 pounds of food donated to food banks serving Thornton



COMMUNITY GARDENS

Gardens that contribute at least **20%** of their harvest to local food banks are eligible for water reimbursement.

4 community **gardens** participated

148,000 gallons of water were reimbursed

1,425 pounds of produce equal to **5,700** servings.



YOUTH & EDUCATION

BACK TO SCHOOL EVENT

Community Connections, with the help of Thornton Fire and Police Departments, JustServe, Northglenn Thornton Rotary, Generational Opportunities, and community partners, collected more than **8,000** school supply items to distribute during the Back to School Bash.



764 backpacks, filled with school supplies, were given to Thornton students.

1,528 walk-in visitors enjoyed activities and learned about community resources and services.

46 volunteers contributed over **638** hours helping to organize and assemble backpacks and assisted staff with event set up and take down.

HOMELESS OUTREACH TEAM

The Homeless Outreach Team (HOT) is dedicated to building relationships with people experiencing homelessness, providing them with resources, investigating encampments, and connecting with community members, educating them about homelessness and supports.



3,088 HOTline calls

Individuals call the HOTline to report encampments and request outreach, information about HOT services and resources.

Source - Call Volume Report

16,604 Referrals to life-enhancing services, a **51% increase** from 2024

4,521 Connections made in person, by phone and email, a **34% increase** from 2024

1,283 Total Clients Served, a **26% increase** from 2024

Source - C2 Connection Services & Outreach Referrals & HOT Engagement Tracker

STREET OUTREACH VOLUNTEERS

Volunteers: 73

Volunteer hours: 684.5

ARC THRIFT STORES PARTNERSHIP

The Homeless Outreach Team received **\$1,000** for Arc Thrift Stores. When HOT is unable to provide clothing based on the donations we receive, a voucher is provided.

HOUSED

The Homeless Outreach Team successfully housed **22 unique individuals**, including **2 children**.

THORNTON'S EMPOWERMENT EXPO: SERVING OUR UNHOUSED COMMUNITY

Last year, 2025, was the first full year of the Thornton Empowerment Expo with **201** visit from **clients** that connected with vital supports including employment services, substance use counseling, and other essential resources- all available in one convenient location.



HIGHLIGHTS

In 2025, the Homeless Outreach Team (HOT) launched HOT Walk-in Hours, a targeted initiative to increase accessibility to one-on-one support to people experiencing homelessness, helping them to navigate complex systems, to secure identification, enroll in housing and social services, connect to severe weather resources, and more. The program facilitated **398 client visits**. This initiative underscores HOT's commitment to client-centered, responsive outreach, strengthening community engagement and enhancing the coordination of critical services for vulnerable populations.



SUCCESS STORY

John first came into contact with the Homeless Outreach Team (HOT) in November 2024. John is considered a youth client, as he is under 24 years of age, spent the majority of his life in the foster care system, and has experienced homelessness since the age of 18.

HOT referred John to the Colorado Chafee Program through Adams County completing the intake on his behalf. The Chafee Program supports youth who are currently or formerly in foster care with their transition to adulthood by providing assistance with housing, education, employment, financial management, emotional support, and other supportive services.

As a result of this referral and ongoing support, John successfully secured housing.