

# NEWS & UPDATES



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## Year in Review

Happy holidays from your favorite local water utility! Thanks to our team of 107 dedicated employees, Thornton Water has accomplished a lot this year. Take a look at some notable accomplishments from this year:

- 6.3 million gallons of water saved.
- 40,890 monthly meter readings for residential customers, and 2,784 for commercial customers.
- Repaired 56 water lines with minimal service disruptions.
- Maintained all diversion structures and reservoirs for 100% operational capacity.
- Produced an average of 19.16 million gallons of drinking water per day.

And that's just the start; Thornton Water has been busy! Learn more in the [Thornton Water Impact Report](#).



### Water Rate Increase Effective January 1

Like many cities across the country, Thornton continues to see increases in the cost of maintaining and improving our water system. Thornton City Council has approved a water rate increase for all customers and a connection fee increase for new development, effective January 1, 2025. The impact on your monthly bill may vary depending on the season, usage levels, and whether you are a customer inside or outside city limits.

This water rate increase is crucial for us to continue to provide clean and reliable drinking water to our community. Ongoing investments in infrastructure and water treatment technologies, along with keeping up with rising costs due to inflation, are critical to maintaining Thornton's water system.

Learn more about your water bill and available resources in the [Water Rate Increase Blog!](#)

	Inside City Residential Customer	
	Today	Starting 1/1/25
Typical Winter Bill	\$34.10	\$37.88
Typical Summer Bill	\$84.50	\$93.88

This table shows the typical water bill of a single-family residential water user in Thornton on a 7,000-square-foot lot.

### Water Tiers Made Clear

If you are a Thornton Water customer, you are billed based on water tiers. This rate structure provides a water budget for various lot sizes and encourages efficient water use.

- **Tier 1, Indoor Water Use**, \$6.99 per 1,000 gallons: a reflection of the amount of water allotted for your home's indoor use based on your Average Winter Consumption (AWC). The AWC is the monthly average amount of water used in your household from November through February.
- **Tier 2, Outdoor Water Use**, \$6.99 per 1,000 gallons: your outdoor water use is allocated using a Monthly Outdoor Allowance (MOA) based on lot size. If your use is within your AWC plus your MOA, you will be in Tier 2.
- **Tier 3, High-Level Water Use**, \$10.49 per 1,000 gallons: your use has exceeded the amount of water allocated for outdoor use, your AWC plus your MOA. The allotment for Tier 3 is 20,000 gallons.
- **Tier 4, Excessive Water Use**, \$20.98 per 1,000 gallons: your water use exceeds your total allocation from Tiers 1-3 (AWC+MOA+20,000 gallons).

To learn more about the tier system and your monthly bill, check out these resources:

[Your utility bill demystified for inside city customers.](#)

[Tu factura de servicios públicos en español para clientes dentro de la ciudad.](#)

[Your utility bill demistified for outside city customers.](#)

[Tu factura de servicios públicos en español para clientes fuera de la ciudad.](#)

## Plant of the Month: Wee One Dwarf English Lavender

The Wee One Dwarf English Lavender is a beautiful perennial shrub that will thrive in the heat and cold and is great for small space gardens! While planting season may be paused, we want to highlight this pollinator-attracting plant so you can plan for next year's water-wise additions!

Learn more and find a distributor from the local nonprofit [Plant Select®](#).



This bright, blooming shrub is a great addition to your garden plans. The Wee One Dwarf English Lavender is a perennial that will reach its mature size in two or three growing seasons, adding a returning pop of color to your garden.

WITHOUT WATER *life would be* PRETTY DRY

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