

Calls by Incident Type

| | 2019 | 2020 | 2021 |
|---------------------------------|--------------|--------------|--------------|
| Structure Fires | 92 | 115 | 103 |
| Vehicle Fires | 29 | 38 | 36 |
| Vegetation Fires | 44 | 68 | 52 |
| Other Fires | 57 | 63 | 82 |
| EMS | 7340 | 7783 | 8964 |
| Motor Vehicle Crash | 871 | 747 | 943 |
| EMS standby | 8 | 7 | 7 |
| COVID Treatment Clinic | | | 2 |
| MIH | 13 | 4 | 2 |
| Vehicle Extrication | 1 | 2 | 1 |
| Extrication non-vehicle | 19 | 23 | 21 |
| Ice/Water Rescue | 5 | | 4 |
| Lock-in | 14 | 3 | 7 |
| lost person Search | | 1 | 1 |
| False Alarms | 826 | 753 | 901 |
| Good Intent | 1359 | 1345 | 1458 |
| Hazardous Condition/No Fire | 182 | 212 | 178 |
| Overpressure/Explosions | 3 | 6 | 7 |
| Service Calls | 1049 | 1032 | 1278 |
| Severe Weather/Natural Disaster | 2 | 3 | 1 |
| Special Incident Types | 4 | 1 | 1 |
| Issued in Error | 16 | 14 | 22 |
| Grand Total | 11934 | 12220 | 14070 |

Average Calls per Day

| | 2019 | 2020 | 2021 |
|---------------|-------------|-------------|-------------|
| January | 29.1 | 32.2 | 33.8 |
| February | 30.4 | 34.1 | 37.0 |
| March | 30.2 | 31.8 | 35.5 |
| April | 31.3 | 27.4 | 37.1 |
| May | 33.9 | 31.6 | 36.7 |
| June | 33.8 | 34.4 | 36.8 |
| July | 33.0 | 36.5 | 38.7 |
| August | 31.8 | 34.8 | 41.5 |
| September | 36.3 | 32.8 | 41.4 |
| October | 36.1 | 36.0 | 41.0 |
| November | 33.3 | 35.4 | 40.5 |
| December | 33.0 | 33.7 | 42.4 |
| Yearly | 32.7 | 33.4 | 38.5 |

Calls Per Year

| | 2019 | 2020 | 2021 |
|--------------------|--------------|--------------|--------------|
| EMS/Rescue | 8258 | 8566 | 9950 |
| Fires | 222 | 284 | 273 |
| Other | 3438 | 3356 | 3826 |
| Issued in Error | 16 | 14 | 22 |
| Grand Total | 11934 | 12220 | 14070 |

Calls by District

| | 2019 | 2020 | 2021 |
|------------|------|------|------|
| District 1 | 2757 | 2886 | 3075 |
| District 2 | 2367 | 2453 | 2714 |
| District 3 | 2085 | 1958 | 2415 |
| District 4 | 1529 | 1595 | 1994 |
| District 5 | 1099 | 1087 | 1173 |
| District 6 | 602 | 640 | 720 |
| District 7 | 381 | 334 | 437 |
| ACF | 113 | 195 | 175 |
| FHFD | 58 | 74 | 101 |
| GBFD | 48 | 29 | 46 |
| NMFR | 769 | 843 | 1009 |
| Other | 5 | 9 | 10 |
| SAC | 52 | 65 | 105 |
| WFD | 69 | 52 | 96 |