Paperless Bill Sign Up Instructions

Things you need to add another account in the Customer Portal:

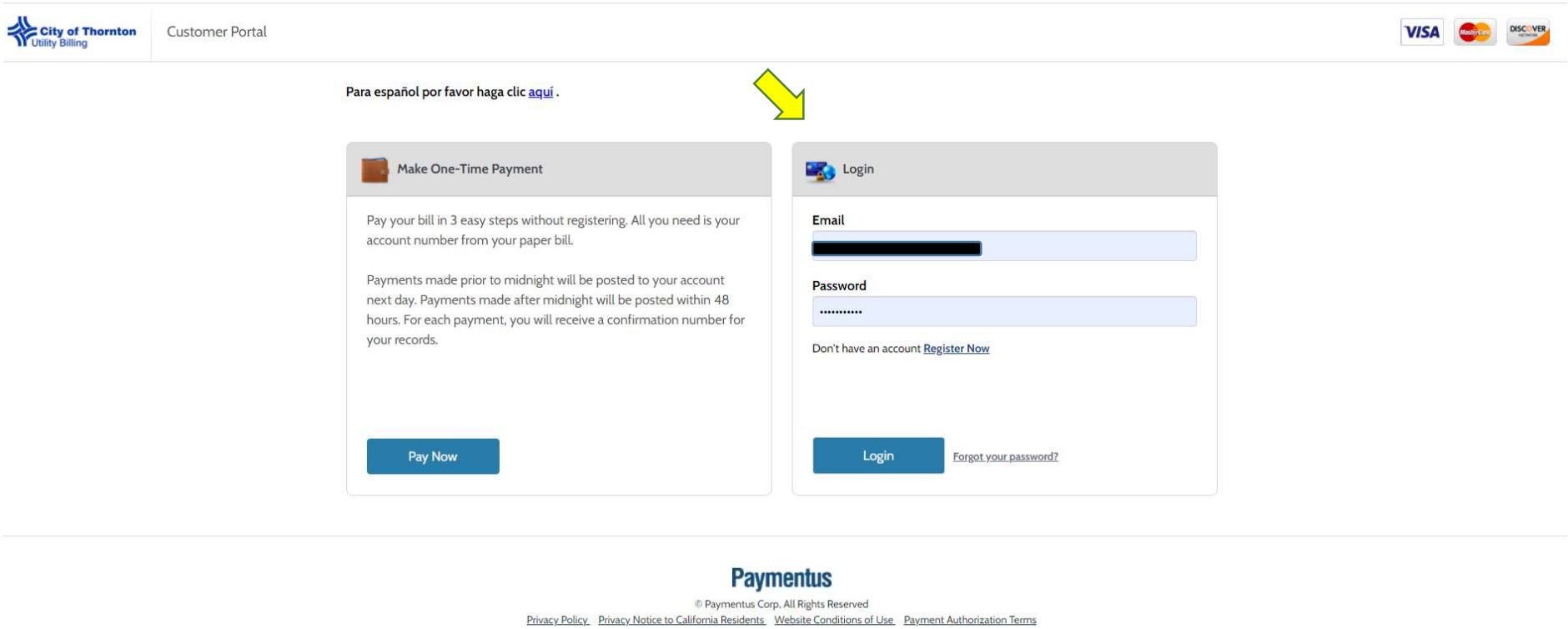
- Your Customer Portal Email and Password
- Your Online Billing Account number

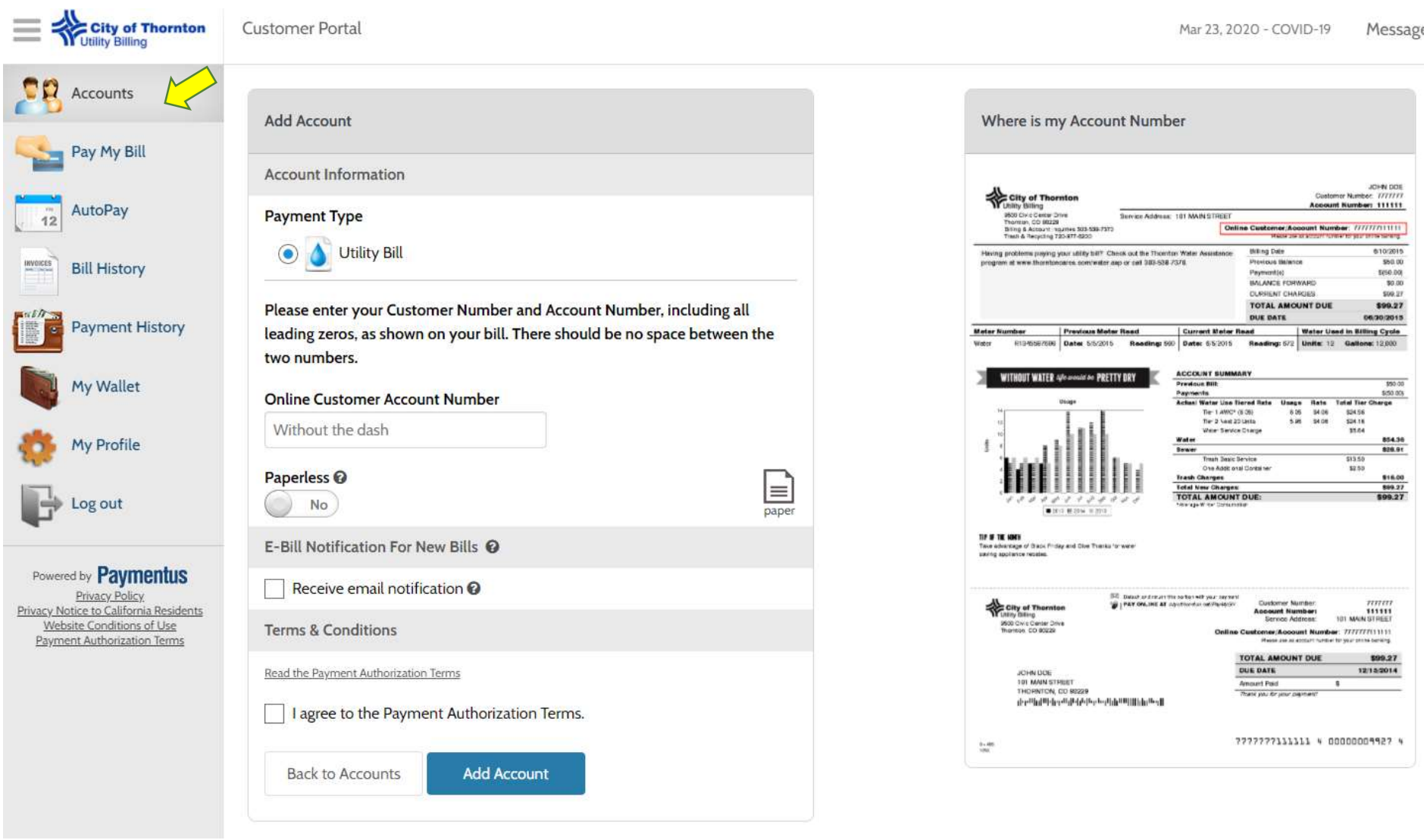
Step-By-Step Guide:
Step 1 - Login

- From our Utility Billing web page click on Online Payment
- On the Client Portal screen enter your email and password, then click on Login

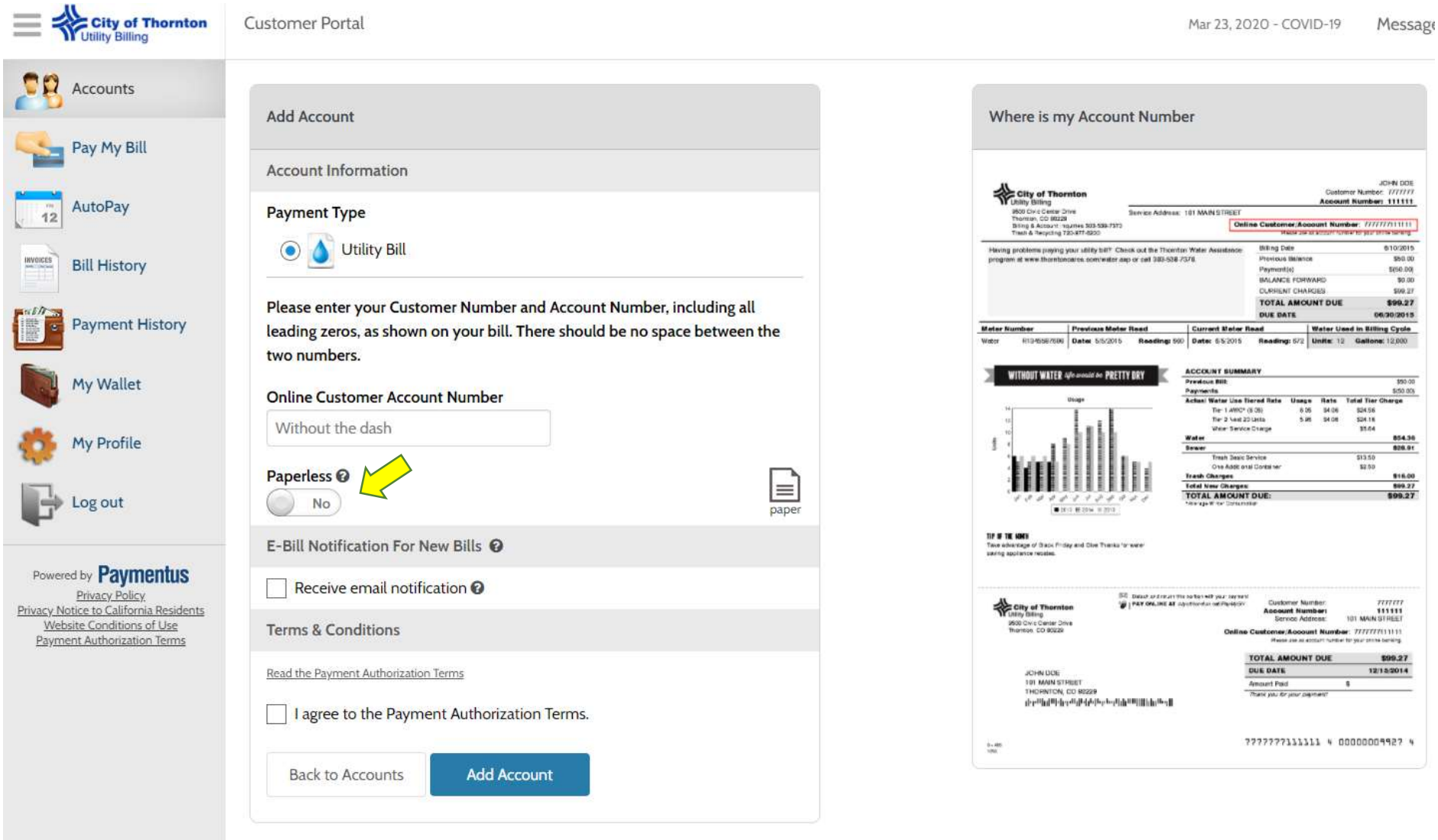
Step 2 – Ensure you are in the Accounts view. If not, click on the "Accounts" link at the top left

- If you have not set up an account, you will automatically be taken to the “Accounts” screen and will need to add an account before you can continue.

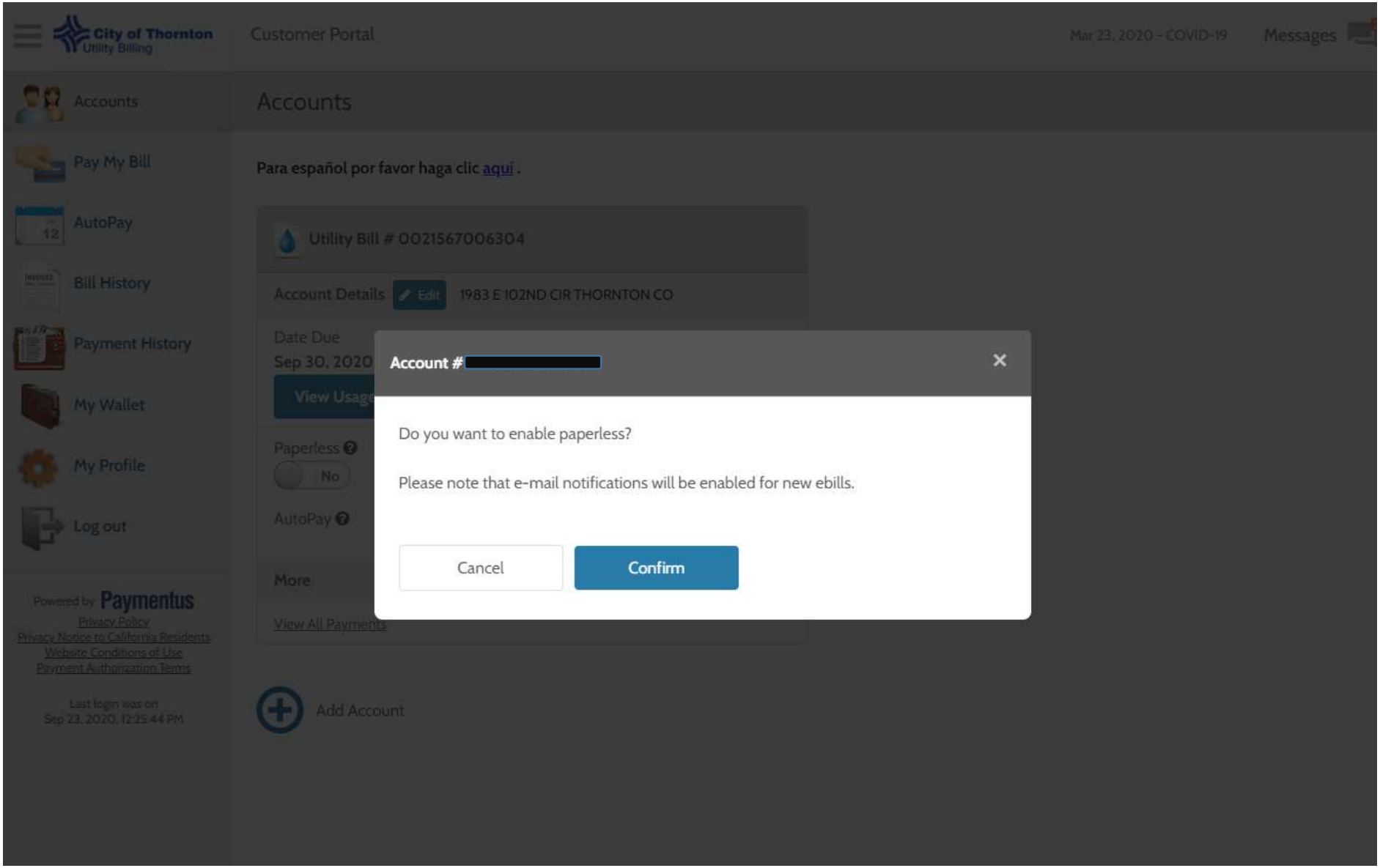




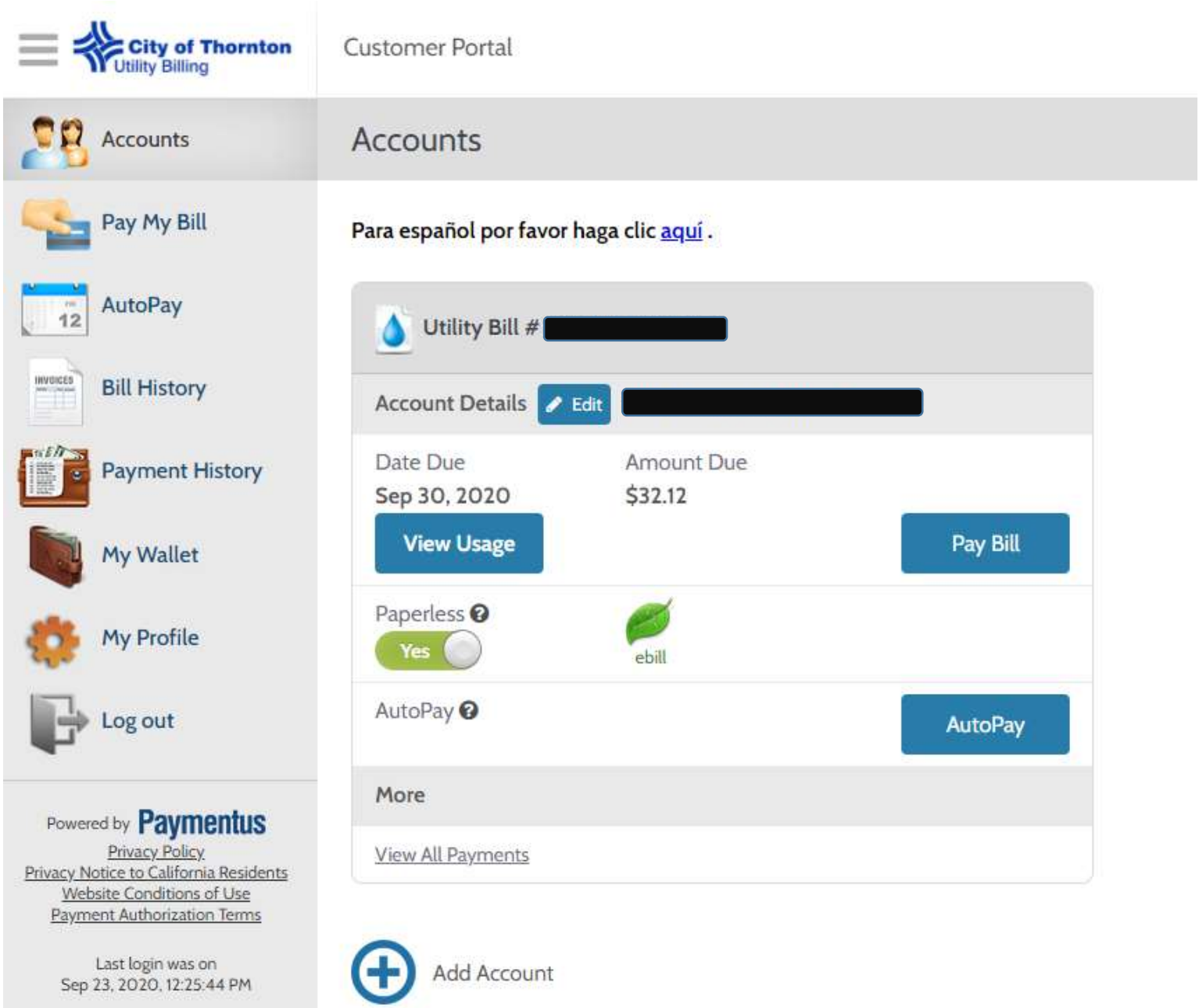
Step 3 – Click on the “Paperless” button that shows “No”



Step 4 – The window below will open, click “Confirm” to continue



Step 5 – You are all set, now you will receive your bills via email. You can click on another icon or Log out


City of Thornton
Utility Billing
Customer Portal
Accounts
Pay My Bill
AutoPay
Bill History
Payment History
My Wallet
My Profile
Log out
Powered by Paymentus
Privacy Policy
Privacy Notice to California Residents
Website Conditions of Use
Payment Authorization Terms
Last login was on
Sep 23, 2020, 12:25:44 PM
Accounts
Para español por favor haga clic aquí .
Utility Bill # [redacted]
Account Details
Edit
[redacted]
Date Due
Sep 30, 2020
Amount Due
$32.12
View Usage
Pay Bill
Paperless
Yes
ebill
AutoPay
AutoPay
More
View All Payments
Add Account